

Manuscript ID : 00000-92820

International Journal of Business and Management

Volume 13, Issue 2, January 2018, Pages 29-39, Page Count - 11



Source ID : 00000254

## Better Life Index and Health Care Quality Indicators, Two New Instruments to Evaluate the Healthcare System

Paolo Pietro Biancone <sup>(1)</sup> Silvana Secinaro <sup>(2)</sup> Valerio Brescia <sup>(3)\*</sup>

<sup>(1)</sup> Full Professor at the Department of Management, University of Turin, Turin, Italy.

<sup>(2)</sup> University Researcher at the Department of Management, University of Turin, Turin, Italy.

<sup>(3)</sup> PhD candidate at the Department of Management, University of Turin, Turin, Italy.

### Abstract

*Local health companies have been trying to report quantitative and qualitative information through social reporting tools for a long time. The OECD has been questioning for quite some time how to evaluate satisfaction and quality by not considering the economic aspect alone in the quest for satisfying the needs of the citizen. The aim of the work is to evaluate how the compound indicator of well-being perceived by the population and the composite indicator of the quality of health services can be used to define health policies considering the incidence of other variables. In the analysis, it is therefore assessed how much the two indicators are related and linked to other variables that need to be considered and how independent indicators are used without further evaluations to target policies. The data are updated to October 18, 2017. All statistical analyses were performed using STATA V.13 (Stata Corp, College Station, Texas, USA, 2013) and p value <0.05 was considered significant for all analyses. The sample is made up of 35 OECD countries.*

### Author Keywords

better life index, healthcare policy, healthcare quality, indicators compounds, public decision, welfare, OECD

**ISSN Print:** 1833-3850

**Source Type:** Journals

**Publication Language:** English

**Abbreviated Journal Title:** IJBM

**Publisher Name:** Canadian Center of Science and Education

**Major Subject:** Health Sciences

**Subject area:** Health Information Management

**ISSN Online:** 1833-8119

**Document Type:** Journal Article

**DOI:** <https://doi.org/10.5539/ijbm.v13n2p29>

**Access Type:** Open Access

**Resource Licence:** CC BY-NC

**Subject Area classification:** Health Professions

**Source:** SCOPEDATABASE

### Reference