Manuscript ID : 00000-46672

International Journal of Mechanical Engineering and Technology

Volume 9, Issue 2, February 2018, Pages 482-492, Page Count - 11

## A PREDICTIVE INVESTIGATION OF SHOPPERS SHOPPING EXPERIENCE IN MALLS

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## Abstract

Shopping Malls that enhance the shopping experience of shoppers will have generally fulfilled that the mall managers will find very difficult to evaluate. This paper throws light on the following objectives: 1. To define Shopping Experience. 2. To differentiate Shopping Experience from other constructs. 3. To study Antecedents and Consequences of Shopping Experience. 4. To analyze the problems of Shopping Experience. 5. To present an overview on researching Shopping Experience. 6. To conclude and recommend for better Shopping Experience in shopping malls.

## **Author Keywords**

Shopping Experience, Shopping Mall, Antecedents, Consequences, ICSC.

ISSN Print: 0976-6340 Source Type: Journals Publication Language: English Abbreviated Journal Title: IJMET Publisher Name: IAEME Publication Major Subject: Social Sciences and Humanities

Subject area: Marketing Management

ISSN Online: 0976-6359 Document Type: Journal Article DOI: Access Type: Open Access Resource Licence: CC BY-NC Subject Area classification: Business, Management and Accounting Source: SCOPEDATABASE

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